



The Hollies Forest Lodges – COVID-19 update 9th July.

We are busy making our Forest Lodges safe and ready to re-open for our guests. Our Lodges are self-contained and set in a rural Cheshire location away from the hustle and bustle of towns and cities which makes social distancing easier.

Bookings are now available from Friday 31st July with most availability from September/October onwards. You can go to our website then click the Book Now button to check availability; <https://www.theholliesfarmshop.co.uk/log-cabins-luxury-lodges/>

In regard to travel and social contact, it is your responsibility to **adhere to all current Government Guidelines**. Before you travel, please ensure you are complying with these. They can be found here; <https://www.gov.uk/coronavirus>

Do not travel to our site if you or a member of your guest party have tested positive for COVID-19 and are in isolation or if you or a member of your guest party are showing symptoms of COVID-19.

Alongside our usual high standards, we are working to add the following extra measures to keep our staff and guests safe.

- Our teams are being fully trained to ensure that the highest standards of cleaning are met.
- We are now offering 3-night weekend stays (Friday – Monday) and 4-night mid-week stays (Monday – Friday) with set arrival and departure days to ensure that our Lodges can be deep cleaned and thoroughly serviced between stays. (Existing bookings will be honoured and deep cleans arranged accordingly)
- Check in is now from 4pm. Check out is at 10 am. No late check outs will be allowed until further notice. These new measures give us a clear break between guests departing and arriving to ensure it is safe.
- We have introduced a contactless check in service where you can go straight to your Lodge with no need to visit the shop or be in contact with anyone for the duration of your stay.
- Crockery and cutlery will be industrially washed before your stay.

- We have reduced the levels of soft furnishings so that these can be cleaned and rotated between guests.
- We have installed hand sanitisers on the entrance to each Lodge.
- We are adding antibacterial spray and disposable cloths for your use during your stay to keep things clean as you would at home.
- We are introducing a contactless check in service where you can go straight to your Lodge with no need to visit the shop or be in contact with anyone for the duration of your stay.
- If you did wish to visit the farm shop, we have implemented a queue system for entry into our farm shop and limited the number of customers in at a time to assist with social distancing. There are also plastic screens up at the tills and counters and hand sanitisers to use at the entrance to the shop too.
- We will be introducing a portal where you can order shopping from our farm shop to be in your Lodge when you arrive.

We want to thank you for your patience and loyalty during this challenging time, especially if you have had to move or cancel your stay with us.

We are looking forward to welcoming you soon.

Team Hollies

<https://www.theholliesfarmshop.co.uk/log-cabins-luxury-lodges/>